



QUALITY POLICY

Since the beginning of our activity, our management has pursued the goal of Customer satisfaction, always paying attention to the signals coming from the market and especially those coming from our customers.

To ensure the company's continuity in the medium- and long-term period and maintain cooperation with our customers, employees and suppliers, the management of Chiarini Machining S.r.l. has based its competitiveness on its strong points: flexibility, reactivity, experience and training of staff.

Our Company promotes a continuous improvement focused on the prevention of flaws and the reduction of the variabilities and losses in the supply chain.

For this purpose, our company operates following the requirements of the quality system, established by the technical specification UNI 9001:2005 and IATF 16949:2016, as indicated in the following guide lines:

- ❑ To understand and satisfy all the present and future requirements of our customers, both explicit and implicit, through an analysis of the risks "Risks Based Thinking";
- ❑ To identify the processes and to search and manage all the indicators that allow the monitoring of the process;
- ❑ To write periodic evaluations to individuate the areas of improvement of the efficacy of the SGQ;
- ❑ To recognize the skills and the cooperation of our employees to favour their involvement;
- ❑ To promote the awareness of our employees, at every level, about the importance of their activities and how this awareness contributes to the achieving quality objectives;
- ❑ To prevent non-conformities, decreasing the costs of no-quality;
- ❑ To create cooperative relationships with the suppliers, to involve them in the supplying process improving their efficiency and effectiveness;
- ❑ To take decisions based on reliable data, analysed with the correct methods;

The above-mentioned criteria, decided by the management according to the administrator, must be followed by every employee, in every sector of the production process, to achieve all the objectives contained in this document.

Chiarini Machining is committed to review the policy at the time of the regular management review and definition of the strategic plan, to ascertain its eligibility to share it and support it by using appropriate resources and tools.

The Management

Torbole Casaglia

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